



## Frequently Asked Questions

### 1. How do I receive books/opt-in to the eCampus Blue Angel Bookstore?

- You are **automatically enrolled** when you register for classes each semester/term. You will see "**opt-in**" as your status on the **My Account** link at the very bottom of the Blue Angel home page under **Textbooks** <https://mtmary.ecampus.com/>
- eCampus will reach out for **Address Verification (see below)** which you will also find on your **Student Dashboard** under **My Account**. The request to verify your address is to confirm where you would like your course materials delivered, home or Mount Mary. Digital material that your faculty order will be uploaded directly on to your Canvas course page. **Important:** You must select your delivery location or materials will be shipped to Mount Mary by default.
- Basically, you need to do NOTHING except verify your delivery location. For fall 2024, the Mount Mary pick up site is in the lower level of Bergstrom Hall, our former Bookstore space. We will provide directional signs for those unfamiliar with the location. You will receive a message when your orders arrive on campus approximately one week before the start of classes.
- **Do not order books from "Shop Textbooks or "Shop by Course"**. If you do, and purchase books individually, you will receive two sets of books, those that are automatically sent if you stay "opted-in" and those that you "accidentally" purchased.
- If you must return books, contact Customer Service under the **Help Desk** link on the Blue Angel Bookstore home page. They will provide you with a free return label.

### 2. How do I pay for my textbooks?

- You will pay only \$20 per credit for all of your books ordered by your faculty. Your charges based on the number of credits you are taking each semester will be on your Mount Mary bill each semester.

### 3. I would like to opt-out of campus Blue Angel Program. What should I do?

- **First.** make sure you are doing your research. Prior to deciding to opt-out, go to the Blue Angel Bookstore "**Shop Textbooks**", "**Shop by Course**" information. Explore how much it costs to purchase books individually. For example, an Undergraduate student who takes 15 credits per semester will pay a total of \$300 for all books. A Graduate student who takes 6 credits per semester will pay \$120 for all course materials. Depending on major/program, you can compare cost effectiveness.

- Watch for emails from Mount Mary University representatives that identify the **opt-out period before each semester**. The Blue Angel Bookstore opens the opt-out period three (3) weeks before and closes one (1) week before the start of the semester so there is time to ship books before classes begin. When an opt-out period is open, go to participation status on **My Account**, click on "**Edit**," it will change to an active opt-out button. **You will only see this option during the opt-out period.**
- **PLEASE NOTE: If you opt-out, it may take 7-10 days for the charge to be removed from your Mount Mary Bill.**

If you opt-out and purchase books individually through eCampus on the Bookstore website, you can pay for purchases with a credit card, PayPal or PayPal credit.

#### 4. What if I forget to opt-out during the open period?

- You will be required to honor your Blue Angel Bookstore order if you miss opt-out due dates.

#### 5. Can I opt-out of some books and not others?

- **No**, you must be all in or all out.

\*There is one unique exception for **Nursing Students Only** who have a course material fee for Wolters – Kluwer course materials. That material is separate from eCampus Blue Angel Access. You **can** remain opted-in for all other course materials in your Nursing prerequisite and core courses that are not included in your Wolters – Kluwer fee.

#### 6. Can I opt-in one semester and opt-out in another?

- **Yes**, each semester you can choose, just keep an eye out for opt-out due date communications through Mount Mary email and on the Blue Angel Bookstore website.

#### 7. When will books be delivered?

- Books will be shipped to home or school approximately one week prior to the start of classes.

#### 8. How do I return rental books from the Blue Angel Bookstore at the end of each semester?

- You will receive a reminder message from eCampus of when and how to return rental books. The information is also on your Blue Angel Bookstore account/website. You will be able to print a free shipping return label to send your rental books back to eCampus.
  - <https://mtmary.ecampus.com/help/faq/how-do-i-return-my-rental/3>

## **9. What if I still have questions about my order?**

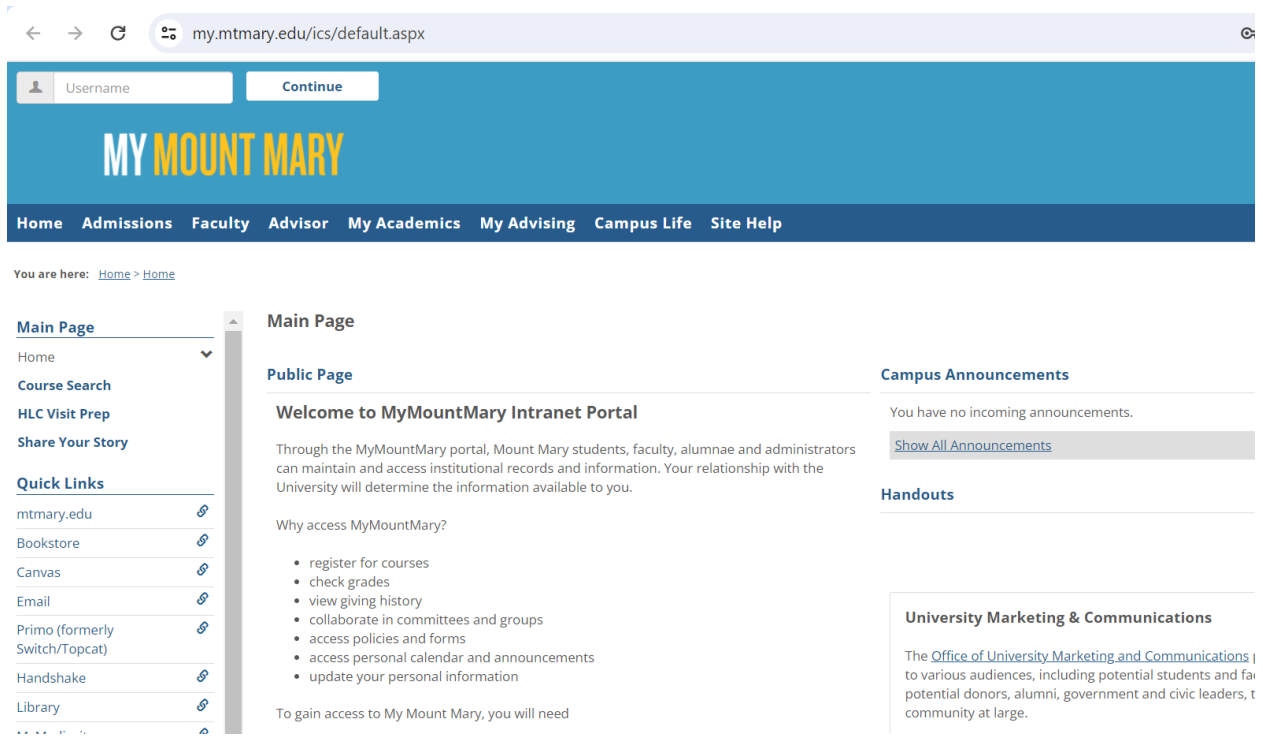
- Contact **eCampus Customer Service** under Helpdesk on the Blue Angel Bookstore website. <https://mtmary.ecampus.com/help/topic/customer-service/>

## **10. What if I have a question about my Mount Mary billing related to the Blue Angel Bookstore?**

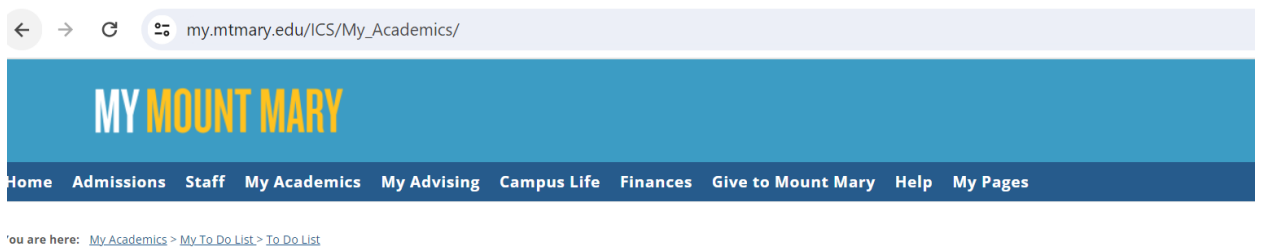
- Contact the Mount Mary Business Office. [mmu-businessoffice@mtmary.edu](mailto:mmu-businessoffice@mtmary.edu)

# How To Participate or Opt-Out of Blue Angel Bookstore Access

1. Log into your My Mount Mary account at: <https://my.mtmary.edu/ics/default.aspx>



2. Click on My Academics



### 3. Click on Bookstore

You are here: [My Academics](#) > [My To Do List](#) > [To Do List](#)

#### My Academics

[My To Do List](#)

[My Registration and Add Drop](#)


[My Academic Record - Clearinghouse](#)

[Student Information for Alumna](#)

[Academic Bulletins & Handbooks](#)

[Academic Calendars](#)

[Handbooks](#)

[Early Alert Messages](#) 

#### Quick Links

[My Pages](#) 


[My Groups](#) 

[mtmary.edu](#) 

[Bookstore](#) 

[Canvas](#) 

[Email](#) 

[Primo \(formerly Switch/Tonnet\)](#) 

#### My Academics

[Finances](#) > [Business Office Inform](#)

#### To Do List

No results returned by this query

#### 4. Click on Blue Angel Access

You are here: [Cameus Life](#) > [Bookstore](#) > [Default Page](#)

The screenshot shows the 'Bookstore' page with a sidebar on the left containing 'Quick Links' such as 'My Pages', 'My Groups', 'mtmary.edu', 'Bookstore', 'Canvas', 'Email', 'Primo', 'Handshake', 'Library', and 'MyMediasite'. The main content area features an announcement titled 'Introducing Blue Angel Access' with a red circle around the link 'Blue Angel Access'. The announcement text states: 'Blue Angel Access is Mount Mary University's innovative program that automatically provides students with all required course materials on or before the first day of class. Launching summer 2024.' Below this, it lists 'How It Works' and 'Program Benefits'.

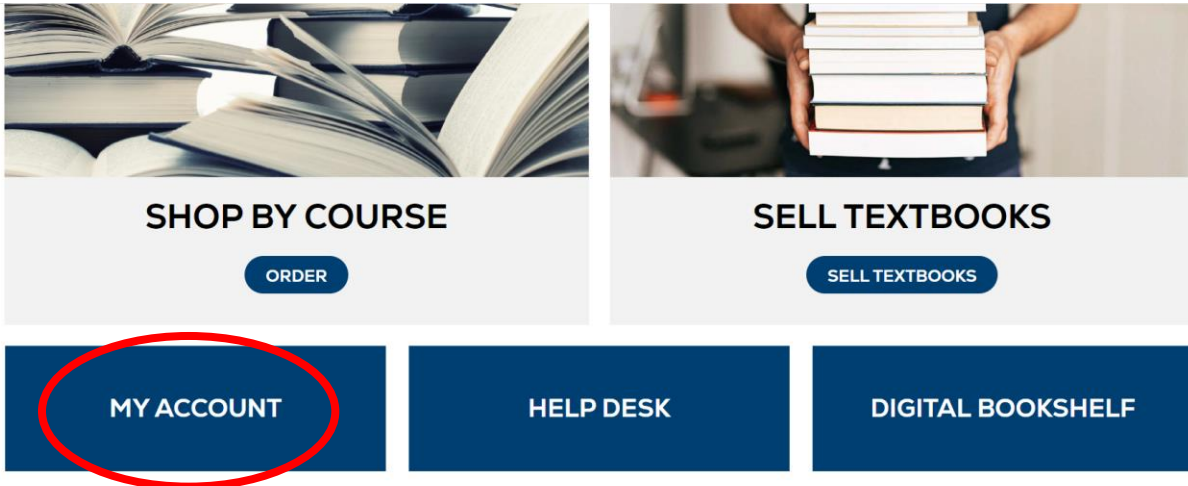
- How It Works:**
  - Full-time and part-time students are automatically enrolled at the time of registration
  - All required course materials are delivered before the first day of class
  - Physical books will need to be returned by the end of the semester
  - The program cost is added to the student account
- Program Benefits:**
  - Prepares all students in the program with materials on the first day
  - One low cost for all required course materials
  - Eliminates the shopping process, saving students time and lowering stress

On the right side of the announcement, there is a logo for 'Blue ANGEL ACCESS' featuring a stylized book icon.

#### 5. You will be redirected to the Mount Mary University official bookstore: <https://mtmary.ecampus.com/>

The screenshot shows the homepage of the Mount Mary University Official Bookstore. The browser address bar displays 'mtmary.ecampus.com'. The page header includes the university's name 'Mount Mary UNIVERSITY' with a logo of a building, and a navigation menu with 'Shop' and 'Textbooks'. A shopping cart icon shows 'Cart (0)'. The main banner features the text 'Welcome to Your Official Online Bookstore' over a background image of a stack of books.

6. Scroll down and Click on My Account



7. Choose a term

Choose a term below to view your student specific details.

Select your term

8. Click on Participation Status to manage opt in / opt out settings for that term

**Please note:**

Choose a term below to view your student specific details.

Fall 2024

You are viewing **Fall 2024**.

**Participation Status**

Opt-In

**Course Materials**

0 items

View →

**Items to Return**

0 items

Return Items →

**Please note:**

- Opt-In to Blue Angel Access is the default status. You will be charged \$20 per credit for course materials for all credits enrolled in a particular semester. For example, if you opt in and are enrolled in 15 credits for fall 2024, you will be charged \$300 for all of your books for the fall 2024 semester.
- If you Opt-Out of Blue Angel Access, you will be responsible for renting or purchasing the required books for your courses.
- The Opt-In/Opt-Out process applies to all courses and all books within a given semester. You are not able to opt in/out of Blue Angel Access on a course-by-course or book-by-book basis.
- During Opt-Out periods, you will see an edit option in the Participation Status that allows you to select Opt-Out.