"They helped me overcome my obstacles."

OVERCOME OBSTACLES

Percentage of Self-Referrals

The Dwell Robot Center appears in a study showing evidence of people who have been treated for depression and anxiety. The chart shows the improvement in the percentage of self-referrals over time.
WHO WE ARE
TLS Crisis Resource Centers (CRCs) provide a safe, welcoming place for adults experiencing a psychiatric episode to voluntarily receive crisis intervention services and to begin the recovery process. Crisis Resource Centers are a community-based alternative to an emergency room visit.

The Crisis Resource Center began as a collaboration among local nonprofit organizations and government agencies to create a more effective approach to mental health crisis treatment. TLS Behavioral Health, a service of the Milwaukee Center for Independence, operates the program.

The Donors Forum of Wisconsin awarded the Crisis Resource Center a Good Grant Award, which honors innovative grants and exemplary partnerships between grantmakers and nonprofit organizations.

HOW WE WORK
The centers are staffed 24/7 by an interdisciplinary team of professionals dedicated to providing assessment, stabilization, and support services with one goal in mind — helping people take their first, important steps to recovery.

The Crisis Resource Center team helps people get back to their lives by connecting them with community resources that they can count on for continued support.

The need for effective services for adults in psychiatric crisis has never been greater. About 25 percent of adults experience a mental illness in any given year — and a majority receive no mental health services.

TLS Crisis Resource Centers meet that need by providing:
• An alternative to emergency room visits and institutionalization
• Short-term intervention services
• Peer support
• A recovery-oriented environment
• Links to ongoing support, services and community resources
• After-care services

The cost of untreated mental illness is high: Not only does the risk of suicide increase, but mental illness costs the U.S. $100 billion a year in lost productivity and places an economic burden on hospitals, clinics, schools, the court system and jails.

OUTCOMES
TLS Crisis Resource Centers provide community-based services to intervene in a psychiatric crisis before it becomes an emergency. In 2014, the Crisis Resource Centers:
• Diverted 94 percent of admissions from an emergency room, hospital or involvement in the criminal justice system.
• Connected 94 percent of clients who were homeless to safe, affordable housing
• Referred 1,342 clients to other community services and programs.

Voluntary surveys at the time of intake and discharge show that clients report a significant decrease in severe depressive symptoms. Surveys also indicate that 97% of clients felt they were able to get the help they needed at the Crisis Resource Center.

The centers also reduce the:
• Incarceration rate of people living with a mental illness
• Underlying causes of homelessness
• Number of emergency detentions
• Use of emergency rooms and inpatient services

"I would like to thank the staff for all your help. Also for making me feel so comfortable and safe. This house is really a blessing for all of us using your services."

-Crisis Resource Center consumer
Locations
Crisis Resource Center South
2057 South 14th Street
Milwaukee, WI 53204
Phone: 414.643.8779
Fax: 414.643.8708

Crisis Resource Center North
5408 West Villard Avenue
Milwaukee, WI 53218
Phone: 414.539.4024
Fax: 414.539.6033

Contact
Dan Baker
Director
414.643.8778
dbaker@mcfi.net

Providing services 24 hours per day, 7 days per week.
Accepting admissions from 7 a.m. to 10 p.m. daily.

www.mcfi.net

“For your kindness and support through this hard time, we can’t thank you enough.”
-Crisis Resource Center consumer

WHOLE HEALTH
CLINICAL GROUP

A service of the
Milwaukee Center for Independence
Formerly TLS Behavioral Health
Crisis Resource Centers
Resolving a mental health crisis before it becomes an emergency.

Whole Health Clinical Group
a service of the Milwaukee Center for Independence
Formerly TLS Behavioral Health
Internship Opportunities

Courtney McElmeel <courtney.mcelmeel@gmail.com>
Fri 1/29/2016 10:16 AM

To: Tammy Scheidegger <scheidet@mary.edu>

File attachment (508 KB)
TLS Crisis Brochure8.pdf

Hey Tammy,

I just wanted to pass along information about potential internship opportunities.

I work for the Crisis Resource Center (which is an affiliate of Whole Health Clinical group/TLS Behavioral Health/Milwaukee Center for Independence) and we are currently seeking Master’s Level interns!

We are a 24/7 crisis facility that is staffed by therapists, social workers, and peer supports. We are set up as a hospital diversion program; Clients come to our program when they are experiencing an acute mental health crisis, but are not actively suicidal/homicidal, and generally stay with us for 5-6 days before returning home. We currently have two locations; 5409 W. Villard Ave. and 2007 S. 14th St. I have attached our brochure which provides more information about our program.

Internship duties would include: Intake and discharge assessments, daily treatment planning, progress notes, and lots of client interaction.

Let me know if you have any questions, or if you would like to stop by for a tour of our facility.

Hope all is well!

Courtney McElmeel