Human Services Department

Washington County Human Services Department will, with dignity and respect, offer responsive and effective community programs to individuals and families challenged by disability, economic hardship and safety concerns. Our commitment is to help facilitate self-sufficiency for those we serve and enhance the quality of life in our community.

Through our three divisions of Behavioral Health, Children and Families and Economic Support, the dedicated staff of the Human Services department strives to support individuals and families as they achieve self-sufficiency and social well being.

Eric Diamond, Client Services Director

For more information call (262) 335-4600

To review the Human Services Department's Privacy Practices, click this link.

ACUTE CARE SERVICES - CRISIS INTERVENTION TEAM

A unit of the Behavioral Health Services division, Acute Care Services is a State-certified 24/7/365 Emergency Mental Health Services Program that partners with the community to empower individuals and families during a crisis. Primary focus on client-centered, least-restrictive crisis intervention and treatment. Services provided without regard for ability to pay.

For more information email: ContactACS@co.washington.wi.us

CRISIS LINE (262) 365-6565
TOLL FREE 1(866)906-6565

Acute Care "Crisis"

Serves as an INITIAL POINT of contact for emergency mental health and substance abuse needs, crisis intervention, suicide risk assessment and safety planning, parent/child conflicts and other behavioral health emergencies.

Strives to address the IMMEDIATE SAFETY CONCERNS facing those struggling with mental health or substance abuse issues.

Will assess INDIVIDUAL AND FAMILY NEEDS including counseling, parenting, mental health, alcohol/drugs, grief issues, inpatient or detoxification...
from alcohol, parent/child conflicts and family issues.

Help individuals and families **DEVELOP PLANS OF ACTION** that promote problem-solving and positive choices, including assessment, safety planning, short-term case management, treatment referrals and follow-up services.

**PROVIDE COMMUNITY EDUCATION AND OUTREACH** to promote an increased understanding of the Washington County Human Services Department.

Services include:
- Telephone crisis counseling, intervention and stabilization
- Mobile face-to-face intervention whenever possible
- Treatment Information, Referral and Facilitation
- Mental Health assessment
- Suicide Risk Assessment and Safety Planning
- Crisis Prevention Planning
- Grief Counseling
- Parent/child Issues
- Walk-in services available
- Follow-up services
- After-hours Adult Protective Services assistance
- Least restrictive treatment without regard for ability to pay

**CRISIS LINE**  (262) 365-6565

**TOLL FREE**  1(866) 906-6565

Additional services available to the community include:
- Critical Incident Stress Management Debriefing;
- Educational Presentations;
- safeTALK - Suicide Awareness for Everyone;
- Applied Suicide Intervention Skills Training – ASIST
  [www.livingworks.net](http://www.livingworks.net)

**IF YOU OR SOMEONE YOU KNOW IS EXPERIENCING A MENTAL HEALTH CRISIS PLEASE CALL**

(262) 365-6565

**IF YOU OR SOMEONE YOU KNOW IS EXPERIENCING A LIFE THREATENING EMERGENCY PLEASE CALL**

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To learn more about suicide prevention in Wisconsin go to

**prevent suicide \n\nWISCONSIN \nPARTNERING TO SAVE LIVES IN OUR STATE**

[www.preventsuicidewi.org](http://www.preventsuicidewi.org)

For 24/7 crisis help you may also call the

**NATIONAL SUICIDE PREVENTION LIFELINE**

1-800-273-TALK (8258)

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)